

# **Fusion:** Linking Technology with Clinical Processes to Drive Optimal Outcomes

To help healthcare organizations achieve peak performance from their Electronic Medical Record (EMR) investment, Coastal Healthcare Consulting developed Fusion. This proactive solution drives organizational systems to higher levels of performance by optimizing the user experience and application functionality. Fusion allows healthcare organizations to streamline costs, improve efficiency and enhance patient data accuracy.

### The Coastal Methodology

The Fusion solution follows a three-step process:

- Assessment Coastal's highly-trained consultants work one-on-one with your employees to assess your project needs. They interview primary users and IT staff, review documentation and analyze key aspects of your implementation.
- Analysis Comprehensive assessment completed, the Coastal team develops recommendations to boost the performance of your clinical processes and to deploy system-wide best practices.
- Plan Next, Coastal creates an Optimization Plan a finely tuned process describing the actions, priority, timing and estimated cost to implement our recommendations.

### **Expertise that Transforms**

Coastal Healthcare Consulting strives for seamless integration with your staff and procedures throughout the Fusion experience. Our experts' collaborative spirit is driven by careful communication with your staff. This ensures successful knowledge transfer and superior outcomes. Our reputation for peak performance is why leaders in healthcare trust us for EMR solutions, before, during and after go-live.

## **Benefits of Fusion**

- Enhances patient experience
- Improves end-user adoption
- Upgrades operating efficiency
- Advances application functionality
- Boosts financial performance
- Promotes quantifiable advances in quality of patient care

### Harness the power of Fusion to optimize your outcomes.

Coastal's dedication to best practices earned us multiple Best in KLAS® Awards in Software and Professional Services over the years and a 91.8 performance rating for Clinical Implementation Supportive in 2012.

- "2012 Top 20 Best in KLAS Awards: Software & Professional Services," December, 2012.



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#### **Driving Peak Performance**



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